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PATENT APPLICATION Serial No. 09/930,616 2/49 grav'

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Gerald D. Benjamin et al.

Serial No.:

09/930,616

Filing Date:

August 14, 2001

Group Art Unit:

2144

Examiner:

Yemane M. Gerezgiher

Title:

SKILLS-BASED ROUTING OF A COMMUNICATION SESSION

MAIL STOP AMENDMENT

Honorable Commissioner

for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

certify hereby that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name

Date of Signature

Express Mail No. EV 473951419 US

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed November 29, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.